ACO/PCO Assignee

User logs in to the WAWF eBusiness Suite, user clicks on the CDR module Icon

User searches for CDR to be worked in the "My Next Action" folder for the ACO/PCO Assignee

The Assignee has the option to either "Accept", "Reassign", "Return", "Reject", or "Resolve"

The Assignee determines to click "Resolve". Comments are mandatory.
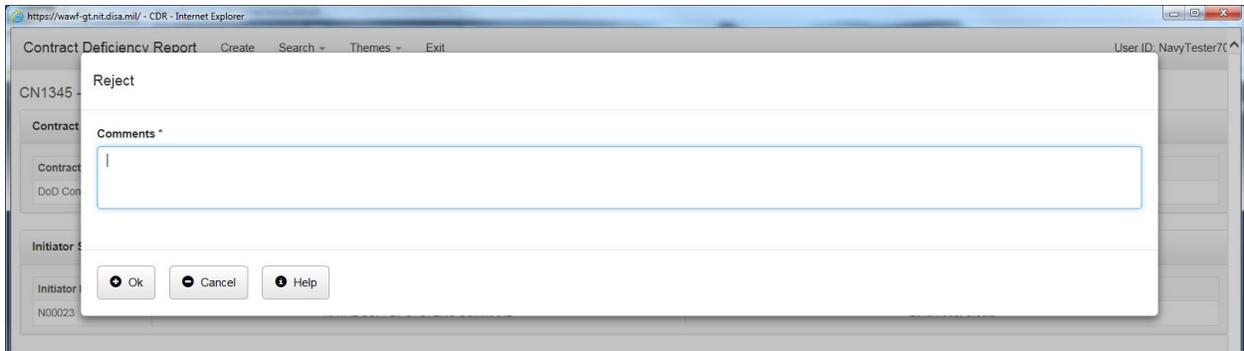
A success screen appears, the CDR is in "Resolved" status.