

**PROCEDURES FOR PROCESSING REQUESTS  
FOR REASONABLE ACCOMMODATION PROCEDURES**

**APPENDIX C  
REASONABLE ACCOMMODATION RESOURCES**

I. JOB ACCOMMODATION NETWORK (JAN)

JAN is a free consulting service of the Office of Disability Employment Policy, U.S. Department of Labor, designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation.

<http://janweb.icdi.wvu.edu/>

(800) 526-7234 (Voice)  
(877) 781-9403 (TTY)

II. COMPUTER/ELECTRONIC ACCOMMODATIONS PROGRAM (CAP)

CAP provides assistive technology and services to people with disabilities, managers, supervisors, and IT professionals. CAP increases access to information and works to remove barriers to employment opportunities by eliminating the costs of assistive technology and accommodation solutions. CAP buys it, pays for it, and gets it to the users.

<http://www.tricare.osd.mil/cap/>

5111 Leesburg Pike, Suite 810  
Falls Church, VA 22041  
(703) 681-8813 (Voice)  
(703) 681-0881 (TTY)  
(703) 681-9075 (Fax)  
[cap@tma.osd.mil](mailto:cap@tma.osd.mil) (E-Mail)

III. ADA DISABILITY AND BUSINESS TECHNICAL ASSISTANCE  
CENTERS (DBTACs)

Ten federally funded regional centers provide information, training, and technical assistance on the ADA. Each center works with local business, disability, governmental, rehabilitation, and other professional networks to provide current ADA information and assistance. The DBTACs can

make referrals to local sources of expertise in reasonable accommodations.

(800) 949-4232 (Voice/TT)

#### IV. REGISTRY OF INTERPRETERS FOR THE DEAF (RID)

RID is a national membership organization of professionals who provide sign language interpreting/transliterating services for Deaf and Hard of Hearing persons.

<http://www.rid.org/>

Registry of Interpreters for the Deaf, Inc.  
333 Commerce Street  
Alexandria, VA 22314

(703) 838-0030 (Voice)

(703) 838-0459 (TTY)

(703) 838-0454 (Fax)

#### V. REHABILITATION ENGINEERING AND ASSISTIVE TECHNOLOGY SOCIETY OF NORTH AMERICA (RESNA)

RESNA is an interdisciplinary association of people with a common interest in technology and disability. Their purpose is to improve the potential of people with disabilities to achieve their goals through the use of technology. To serve that purpose, RESNA promotes research, development, education, advocacy and provision of technology; and by supporting the people engaged in these activities.

<http://www.resna.org/>

(703) 524-6686 (Voice)

(703) 524-6639 (TTY)

(703) 524-6630 (Fax)

#### VI. LOCAL STATE DEPARTMENT OF REHABILITATION

The different, local State Department of Rehabilitation may also be a useful resource. As the services may differ from state to state, users are encouraged to contact their local State Department of Rehabilitation for specific information about their services.