



**DEFENSE TRAVEL  
MANAGEMENT OFFICE**

## **COVID-19 Travel and Transportation Allowances Questions and Answers**

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### **I. Civilian Employees and Dependents**

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- 1. Q: If I am performing a permanent change of station from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine by a public health or medical official at a port of entry before proceeding to my new permanent duty station, what allowances am I authorized?**

**A:** You may be authorized per diem while awaiting transportation unless lodging in kind and meals in kind are provided to you.

- 2. Q: If I am performing a permanent change of station from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine at my new permanent duty station, what allowances am I authorized?**

**A:** You are not authorized any additional PCS allowances.

- 3. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to temporarily return to my old permanent duty station, what allowances am I authorized?**

**A:** You may be authorized per diem while awaiting transportation. You should contact your new duty station to determine whether you are considered to be awaiting transportation, or if they are going to provide you Temporary Duty Orders to your old Permanent Duty Station. Dependent travelers may receive per diem if they are in an awaiting transportation status.

- 4. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to permanently return to my old permanent duty station or my orders are amended to name a different permanent duty station, what allowances am I authorized?**

**A:** You are authorized permanent change of station allowances (per diem: lodging, meals, and incidental expenses) and transportation in accordance with JTR Sections 0538 and 0539.

- 5. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to remain at a port of departure until transportation is available, what allowances am I authorized?**

**A:** You may be authorized per diem (lodging plus meals and incidental expenses) while awaiting transportation in accordance with JTR Section 0539.

- 6. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to travel to an alternate location until transportation is available, what allowances am I authorized?**

**A:** You may be authorized per diem while awaiting transportation. You should contact your new duty station to determine whether you are considered to be awaiting transportation, or if they are going to provide you Temporary Duty Orders. Dependent travelers may only receive per diem if they are in an awaiting transportation status.

- 7. Q: If I have permanent change of station orders to a CDC Alert Level 3 location, and I have already departed or detached from my old permanent duty station, can my dependents receive safe haven allowances?**

**A:** No, safe haven allowances would not apply in this situation. However you may be authorized per diem while awaiting transportation. You should contact your new duty station to determine whether you are considered to be awaiting transportation, or if they are going to provide you Temporary Duty Orders. Dependent travelers may only receive per diem if they are in an awaiting transportation status.

- 8. Q: If I am pending retirement or separation in the CONUS during the stop movement period, am I exempt from the requirements of the "Stop Movement for all Domestic Travel for DoD Components in Response to Coronavirus Disease 2019" memorandum, signed March 13<sup>th</sup>, 2020?**

**A:** Yes, you are exempt and you may coordinate with your component to finalize your PCS.

- 9. Q: If I am pending retirement or separation OCONUS during the stop movement period, am I exempt from the requirements of the "Travel Restrictions for DoD Components in Response to Coronavirus Disease 2019" memorandum, signed March 11<sup>th</sup>, 2020?**

**A:** Yes, you are exempt and you may coordinate with your component to finalize your PCS.

- 10. Q: If I am terminated OCONUS during the stop movement period, am I exempt from the requirements of the "Travel Restrictions for DoD Components in Response to Coronavirus Disease 2019" memorandum, signed March 11<sup>th</sup>, 2020 and may my component or command send me back to the United States?**

**A:** Yes, you are exempt. Your component or command may arrange to send you back to the United States.

- 11. Q: If I am diagnosed with a "quarantinable communicable disease" at a temporary duty location, and am ordered into isolation or quarantine by a public health or medical official at the temporary duty location, what allowances am I authorized?**

**A:** Your TDY orders could be extended to cover the time you are in isolation or quarantine. If you are in a sick leave status, you may be authorized per diem (lodging, meals and incidental expenses) for up to 14 days. Per diem may be extended if authorized by the Service or Department of Defense (DoD) Component in accordance with JTR par. 033002-B. If lodging in kind and meals in kind are provided, then you may not be authorized per diem.

- 12. Q: If I am performing temporary duty travel including return from deployment from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine by a public health or medical official at a port of entry before proceeding to the temporary duty station, what allowances am I authorized?**

**A:** You are authorized standard travel and transportation allowances in accordance with JTR Chapter 2 while awaiting transportation. Your temporary duty orders could be amended to extend the temporary duty assignment.

**13. Q: If I am performing temporary duty travel including return from deployment from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine at a permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**14. Q: If I am returning from personal leave to my permanent duty station in a CDC Alert Level 3 Location, and transportation is not available or I am ordered not to return to my permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances. However, if you are placed on a temporary duty order, then you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**15. Q: If I am a dependent student receiving transportation to or from school, and ordered into isolation or quarantine at a port of entry by a public health or medical official before proceeding to the permanent duty station or school, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**16. Q: If I am a student and ordered into isolation or quarantine at the permanent duty station or school, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**17. Q: If I am a dependent student, my school has closed and I cannot return home because my permanent duty station is in a CDC Alert Level 3 location, what allowances am I authorized?**

**A:** You may be authorized allowances in accordance with JTR, par. 053806 and [Department of State Standardized Regulations \(DSSR\) § 280](#). Please refer to Department of State (DoS) guidance.

**18. Q: If I am a civilian employee's dependent and ordered into isolation or quarantine at the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**19. Q: If I am a civilian employee and ordered into isolation or quarantine at the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**20. Q: If I am a civilian employee, returning from Government-funded leave from a CDC Alert Level 3 locations, and ordered into isolation or quarantine by a public health or medical official at a port of entry before proceeding to the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances. However, if you are placed on a temporary duty order, then you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**21. Q: If I am a civilian employee's dependent, returning from Government-funded leave from a CDC Alert Level 3 locations, and ordered into isolation or quarantine by a public health or medical official**

**at a port of entry before proceeding to the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**22. Q: If I am on Government funded leave and I cannot return home because my permanent duty station is in a CDC Alert Level 3 location, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances. However, if you are placed on a temporary duty order away from your permanent duty station, you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**23. Q: Are there exceptions to the Fly America Act prohibition against flying on a foreign flag carrier?**

**A:** Yes, a civilian employee or their dependent may fly on a foreign flag carrier if there is no U.S. flag carrier available. The travel management company and AO must provide documentation to support use of a foreign flag carrier as required by JTR, par. 020206-I and applicable Service regulations.

**24. Q: Are there situations when DoD travelers may fly under an Open Skies Agreement?**

**A:** Yes, the restriction on Open Skies Agreement travel only applies to travel funded by DoD. If you are a DoD traveler, but your travel is funded by a non-DoD agency, such as Department of State, then you may be eligible to use an Open Skies Agreement.

**25. Q: Is using a foreign air carrier considered a matter of necessity if the only available U.S. flag carrier connects at an airport in a location designated as a CDC alert level 3?**

**A:** Your agency can determine that use of a foreign air carrier is a matter of necessity to protect the traveler's safety.

**26. Q: If I have an underlying health condition, may I or my eligible family members travel to a safe haven and receive evacuation allowances?**

**A:** Yes, the Global Authorized Departure memorandum, signed March 15<sup>th</sup>, 2020 allows travelers with underlying health conditions to travel to a safe haven and receive evacuation allowances.

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## **II. Service Members and Dependents**

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**1. Q: If I am performing a permanent change of station from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine by a public health or medical official at a port of entry before proceeding to my new permanent duty station, what allowances am I authorized?**

**A:** You may be authorized per diem while awaiting transportation as long as lodging in kind or meals in kind are not provided.

**2. Q: If I am performing a permanent change of station from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine at my new permanent duty station, what allowances am I authorized?**

**A:** You are authorized per diem (lodging plus meals and incidental expenses) for the time you are in isolation or quarantine. Once released, you are authorized to receive your Temporary Lodging Expense.

- 3. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to temporarily return to my old permanent duty station or alternate location, what allowances am I authorized?**

**A:** You may be authorized per diem while awaiting transportation as long as lodging in kind or meals in kind are not provided.

- 4. Q: If I am on temporary duty to a CDC Alert Level 2 or 3 Location, and am en route when I am ordered to return to my permanent duty station, what allowances am I authorized?**

**A:** You may be authorized standard travel and transportation allowances in accordance with JTR Chapter 2 to return to your permanent duty station.

- 5. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to permanently return to my old permanent duty station or my orders are amended to name a different permanent duty station, what allowances am I authorized?**

**A:** You are authorized permanent change of station allowances in accordance with JTR par. 051206.

- 6. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to remain at a port of departure until transportation is available, what allowances am I authorized?**

**A:** You may be authorized per diem while awaiting transportation as long as lodging in kind or meals in kind are not provided.

- 7. Q: If I am performing a permanent change of station to a CDC Alert Level 3 Location, and am ordered to travel to an alternate location until transportation is available, what allowances am I authorized?**

**A:** You may be authorized per diem while awaiting transportation as long as lodging in kind or meals in kind are not provided.

- 8. Q: If I have permanent change of station orders to a CDC Alert Level 3 location, and I have already departed or detached from my old permanent duty station, can my dependents receive safe haven allowances?**

**A:** No, safe haven allowances would not apply in this situation. However you may be authorized per diem while awaiting transportation as long as lodging in kind or meals in kind are not provided.

- 9. Q: If I am pending retirement or separation in the CONUS during the stop movement period, am I exempt from the requirements of the "Stop Movement for all Domestic Travel for DoD Components in Response to Coronavirus Disease 2019" memorandum, signed March 13<sup>th</sup>, 2020?**

**A:** Yes, you are exempt and you may coordinate with your component to finalize your PCS.

- 10. Q: If I am pending retirement or separation OCONUS during the stop movement period, am I exempt from the requirements of the "Travel Restrictions for DoD Components in Response to Coronavirus Disease 2019" memorandum, signed March 11<sup>th</sup>, 2020?**

**A:** Yes, you are exempt and you may coordinate with your component to finalize your PCS.

**11. Q: If I am on temporary duty from a CDC Alert Level 3 Location, and am en route when I am ordered to return to my permanent duty station, what allowances am I authorized?**

**A:** You are authorized standard travel and transportation allowances in accordance with JTR Chapter 2 to return to your permanent duty station.

**12. Q: If I am diagnosed with a “quarantinable communicable disease” at a temporary duty location, and am ordered into isolation or quarantine by a public health or medical official at the temporary duty location, what allowances am I authorized?**

**A:** You may be authorized travel and transportation allowances (per diem: lodging, meals, and incidental expenses) and transportation in accordance with JTR Chapter 2. Your temporary duty orders could be amended to extend your temporary duty assignment.

**13. Q: If I am performing temporary duty travel, including return from deployment, from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine by a public health or medical official, or DoD official at a port of entry before proceeding to my Permanent Duty Station, what allowances am I authorized?**

**A:** You may be authorized standard travel and transportation allowances in accordance with JTR Chapter 2 while awaiting transportation. Your temporary duty orders could be amended to extend the temporary duty assignment.

**14. Q: If I am performing temporary duty travel, including return from deployment, from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine at my Permanent Duty Station, what allowances am I authorized?**

**A:** You may be provided lodging and meals in kind, but you are not authorized any additional travel and transportation allowances. However, if you are placed on a temporary duty order away from your PDS, you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**15. Q: If I am returning from personal leave to my permanent duty station in a CDC Alert Level 3 Location, and transportation is not available or I am ordered not to return to my permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances. However, if you are placed on a temporary duty order away from your PDS, you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**16. Q: If I am a Service member returning from Government funded leave from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine by a public health or medical official at a port of entry before proceeding to my permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances. However, if you are placed on a temporary duty order, then you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**17. Q: If I am a Service member's dependent returning from Government funded leave from a CDC Alert Level 3 Location, and am ordered into isolation or quarantine at my permanent duty station without lodging and meals provided in kind, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances at your permanent duty station.

**18. Q: If I am a Service member, returning from Government-funded leave from a CDC Alert Level 3 locations, and ordered into isolation or quarantine by a public health or medical official at a port of entry before proceeding to the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances. However, if you are placed on a temporary duty order, then you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**19. Q: If I am a Service member's dependent, returning from Government-funded leave from a CDC Alert Level 3 locations, and ordered into isolation or quarantine by a public health or medical official at a port of entry before proceeding to the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**20. Q: If I am on Government funded leave and I cannot return home because my permanent duty station is in a CDC Alert Level 3 location, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances. However, if you are placed on a temporary duty order away from your PDS, you may receive standard travel and transportation allowances in accordance with JTR Chapter 2.

**21. Q: If I am performing dependent student transportation to or from school, and ordered into isolation or quarantine at a port of entry by a public health or medical official before proceeding to the permanent duty station or school, what allowances am I authorized?**

**A:** You may be authorized per diem (lodging, meals and incidental expenses) in accordance with JTR, par. 050816D4, as long as lodging in kind or meals in kind are not provided.

**22. Q: If I am a dependent student, my school has closed and I cannot return home because my permanent duty station is in a CDC Alert Level 3 location, what allowances am I authorized?**

**A:** You may be authorized lodging expenses in accordance with JTR, par. 050816-D3, as long as lodging in kind is not provided.

**23. Q: If I am a Service member's dependent student and ordered into isolation or quarantine at the permanent duty station or school, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**24. Q: If I am a Service member's dependent and ordered into isolation or quarantine at the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**25. Q: If I am a Service member and ordered into isolation or quarantine at the permanent duty station, what allowances am I authorized?**

**A:** You are not authorized travel and transportation allowances.

**26. Q: Are there exceptions to the Fly America Act prohibition against flying on a foreign flag carrier?**

**A:** Yes, a Service member or their dependent may fly on a foreign flag carrier if there is no U.S. flag carrier available or if foreign air carrier service is deemed a matter of necessity. The travel management company and AO must provide documentation to support use of a foreign flag carrier as required by JTR, par. 020206-I and applicable Service regulations.

**27. Q: Is using a foreign air carrier considered a matter of necessity if the only available U.S. flag carrier connects at an airport in a location designated as a CDC alert level 3?**

**A:** Your agency can determine that use of a foreign air carrier is a matter of necessity to protect the traveler's safety.

**28. Q: Are there situations when DoD travelers may fly on a foreign flag carrier under an Open Skies Agreement?**

**A:** Yes, the restriction on Open Skies Agreement travel only applies to travel funded by DoD funds. If you are a DoD traveler, but your travel is funded by a non-DoD agency, such as Department of State, then you may be eligible to use an Open Skies Agreement.

**29. Q: If my dependent has an underlying health condition, may they travel to a safe haven and receive evacuation allowances?**

**A:** Yes, the Global Authorized Departure memorandum, signed March 15<sup>th</sup>, 2020 allows travelers with underlying health conditions to travel to a safe haven and receive evacuation allowances.