

Naval Audit Service



Audit Report



Test of Department of the Navy Sexual Assault-Related Phone Numbers

*Do not release outside the Department of the Navy
or post on non-NAVAUDSVC Web sites
without prior approval of the Auditor General of the Navy*

N2011-0052
26 August 2011

Obtaining Additional Copies

To obtain additional copies of this report, please use the following contact information:

Phone: (202) 433-5757
Fax: (202) 433-5921
E-mail: NAVAUDSVC.FOIA@navy.mil
Mail: Naval Audit Service
Attn: FOIA
1006 Beatty Place SE
Washington Navy Yard DC 20374-5005

Providing Suggestions for Future Audits

To suggest ideas for or to request future audits, please use the following contact information:

Phone: (202) 433-5840 (DSN 288)
Fax: (202) 433-5921
E-mail: NAVAUDSVC.AuditPlan@navy.mil
Mail: Naval Audit Service
Attn: Audit Requests
1006 Beatty Place SE
Washington Navy Yard DC 20374-5005

Naval Audit Service Web Site

To find out more about the Naval Audit Service, including general background, and guidance on what clients can expect when they become involved in research or an audit, visit our Web site at:

<http://secnavportal.donhq.navy.mil/nauditservices>

Key to Acronyms:

DON Department of the Navy

NOSC Navy Operational Support Center



DEPARTMENT OF THE NAVY
NAVAL AUDIT SERVICE
1006 BEATTY PLACE SE
WASHINGTON NAVY YARD, DC 20374-5005

7510
N2011-181.000
26 Aug 11

MEMORANDUM FOR THE UNDER SECRETARY OF THE NAVY

Subj: TEST OF DEPARTMENT OF THE NAVY SEXUAL ASSAULT-RELATED PHONE NUMBERS (AUDIT REPORT N2011-0052)

Ref: (a) Naval Audit Service memo N2011-181.000, dated 6 Aug 11
(b) Naval Audit Service Report N2011-0031 "Responses to Phone Calls Made to Department of the Navy Sexual Assault-Related Phone Numbers" dated 3 May 2011
(c) Secretary of the Navy Instruction 7510.7F, "Department of the Navy Internal Audit"

Encl: (1) Scope and Methodology
(2) Activities Visited and/or Contacted
(3) Briefing on "Test of DON Sexual Assault-Related Phone Numbers Results"
(4) Naval Audit Service Report N2011-0031 "Responses to Phone Calls Made to Department of the Navy Sexual Assault-Related Phone Numbers" dated 3 May 2011

1. Introduction.

a. This limited scope audit report provides the results of our 6 August 2011 test of Department of the Navy (DON) sexual assault-related phone numbers. Our audit found significant improvement in the number of installations posting sexual assault-related phone numbers on their Web sites. However, while the percentage of improperly handled calls decreased, 25 percent of auditor-placed phone calls to DON sexual assault-related phone lines were still not handled properly.¹

b. On 17 August 2011, we briefed these most current results to the Under Secretary of the Navy, the Assistant Secretary of the Navy for Manpower and Reserve Affairs, and representatives from the Navy, Navy Reserves, Marine Corps, and the Marine Forces Reserve. The Under Secretary and representatives from each of the components agreed that improvements were still necessary and would be made. The Under Secretary

¹ During the phone call, the auditors explained the nature and purpose of the call and did not present themselves as a victim of sexual assault.

Subj: **TEST OF DEPARTMENT OF THE NAVY SEXUAL ASSAULT-RELATED PHONE NUMBERS (AUDIT REPORT N2011-0052)**

directed each component to provide him with a written quarterly status report. The reports are to continue until two consecutive quarterly reports show that the number of improperly handled phone calls is 1 percent or less. Also, the Under Secretary requested that the Naval Audit Service conduct additional follow-on audit tests.

2. Reason for Audit.

a. Our audit objective was to verify that DON sexual assault-related phone numbers were advertised on DON installation web sites, and that initial responses to phone calls made to those numbers were timely and appropriate.

b. This follow-on audit, announced in reference (a), was requested by the Under Secretary of the Navy in response to earlier findings and recommendations contained in reference (b).

3. Background and Pertinent Guidance.

a. Background.

i. Sexual assault is a crime that is detrimental to readiness, retention, and morale. It attacks the human dignity of Sailors and Marines and is inconsistent with the Navy's ethos. According to Navy Administrative Message 282-09 of September 2009, the Navy is committed to eliminating sexual assault from its ranks and being on the cutting edge of all sexual assault prevention and response-related programs.

ii. For additional Background, see Exhibit B of Enclosure (4).

b. Pertinent Guidance.

i. **Chief of Naval Operations Instruction 1752.1B, "Sexual Assault Victim Intervention (SAVI) Program,"** 29 December 2006, prescribes procedures, and assigns responsibility for implementation of the Sexual Assault Victim Intervention Program.

ii. For additional Pertinent Guidance, see Enclosure (3) and Exhibit C of Enclosure (4).

4. Scope and Methodology. (See Enclosure (1)).

5. Summary of Results. Our follow-on tests found significant improvement in the number of Navy and Marine Corps installations posting sexual assault-related phone numbers on installation Web sites. However, while responses to auditor-placed phone calls to sexual assault-related numbers showed overall improvement, 25 percent of the

Subj: **TEST OF DEPARTMENT OF THE NAVY SEXUAL ASSAULT-RELATED PHONE NUMBERS (AUDIT REPORT N2011-0052)**

calls were still improperly handled.² Office of the Chief of Naval Operations Instruction 1752.1B requires a 24/7 response capability be made available to victims of sexual assault seeking assistance. When a call to one of the posted phone numbers is not properly handled, the sexual assault victim may not receive proper attention and guidance and may be discouraged from reporting the incident.

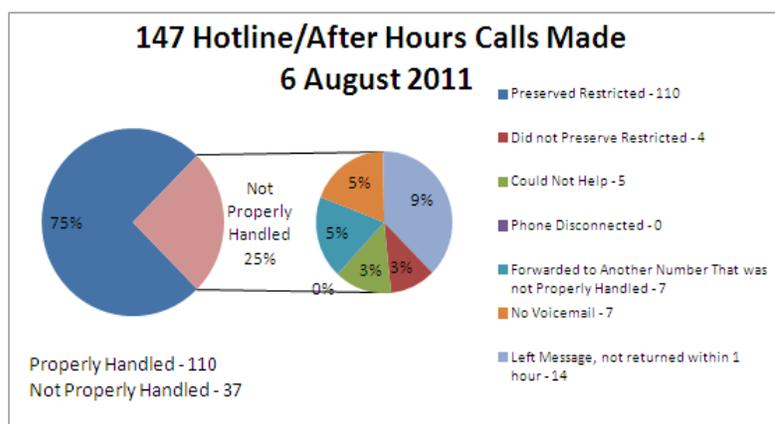
a. **Numbers on Web Sites.** We searched 125 component Web sites³ to determine whether activities had posted, on an installation Web site, a phone number that reaches a victim advocate or sexual assault response coordinator 24 hours per day. One hundred percent of Navy Reserve and Marine Corps Reserve installations posted numbers, and Navy and Marine Corps showed a significant improvement from our tests in June 2010 and January 2011.

Table 1. Located Sexual Assault Related Phone Numbers by Installation

Installations	June 2010			January 2011			August 2011		
	Searched	Found	% Found	Searched	Found	% Found	Searched	Found	% Found
Navy	65	36	55%	65	41	63%	63	62	98%
NO SC	16	16	100%	31	31	100%	20	20	100%
Marine Corps	16	12	75%	16	14	88%	17	16	94%
MARFORRES	-	-	-	25	25	100%	25	25	100%

b. **Handling of Phone Calls.** On Saturday, 6 August 2011, we placed 147 phone calls to Department of the Navy sexual assault-related phone numbers. As shown in the following chart, 25 percent (37 of 147) of the auditor-placed phone calls were improperly handled (see Enclosure (1)). While this is an overall improvement from our June 2010 and January 2011 tests,⁴ the percentage of improperly handled calls remains significant.

Figure 1. Phone Call Results for August 2011



² Because of the limited scope of this audit, we did not determine the reasons why phone calls were improperly handled and why a limited number of DON Web sites did not post sexual assault-related phone numbers.

³ Enclosure (1) explains our selection methodology.

⁴ Fifty-two percent of the June 2010 auditor-placed calls were improperly handled, and 44 percent of the January 2011 auditor-placed calls were improperly handled.

Subj: **TEST OF DEPARTMENT OF THE NAVY SEXUAL ASSAULT-RELATED PHONE NUMBERS (AUDIT REPORT N2011-0052)**

c. More specific information, including explanatory comments and component-specific data, is included in Enclosure (3).

d. Our 3 May 2011 report (N2011-0031) on these issues included recommendations to the Navy and Marine Corps components and the DON Sexual Assault and Prevention Office. Because the nature of our findings during the test remained essentially the same as those reported on earlier, and activities have not completed actions on all of the recommendations, we have not made additional recommendations in this report.

6. Additional Information.

a. To obtain information or clarification regarding this report, contact XXXXXXXXXXXX, Audit Director, at XXXXXXXXXXXX or by e-mail at XXXXXXXXXXXXXXXX. You may also address questions to XXXXXXXXXXXXXXXX, Project Manager, at XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX.

FOIA (b)(6)

FOIA (b)(6)

b. Any requests for this report under the Freedom of Information Act must be approved by the Auditor General of the Navy as required by reference (c).

c. We appreciate the cooperation and courtesies extended to our auditors during the audit.



XXXXXXXXXXXXXXXXXX
Assistant Auditor General
Manpower and Reserve Affairs Audits

FOIA (b)(6)

Copy to (next page)

**Subj: TEST OF DEPARTMENT OF THE NAVY SEXUAL ASSAULT-RELATED
PHONE NUMBERS (AUDIT REPORT N2011-0052)**

Copy to:

DCMO

OGC

ASSTSECNAV FMC

ASSTSECNAV FMC (FMO)

ASSTSECNAV EIE

ASSTSECNAV MRA

ASSTSECNAV RDA

CNO (VCNO, DNS-33, N40, N41)

CMC (ACMC, RFR, MCCS, MARFORRES)

DON SAPRO

BUPERS (OOIG31) (N13, N135)

CNIC (OOG) (FFSC)

CNP

CNR (N095)

DON CIO

NAVINGEN (NAVIG-4)

AFAA/DO

Enclosure (1):

Scope and Methodology

We conducted this limited scope audit from 6 August 2011 to 26 August 2011, as a follow-on to our audit of “Responses to Phone Calls Made to Department of the Navy Sexual Assault-Related Phone Numbers” (N2011-0031, 3 May 2011). We did not follow up on the recommendations made in that audit because activities had not completed all actions. We did not identify any other audits or external reviews of the sexual assault hotline, after-hours, and victim advocate numbers.

Navy: We searched the 63 Navy installations identified on the Commander, Navy Installations Command public Web site as of July-August 2011.⁵

Marine Corps: We searched the 17 Marine Corps installations identified on the Marine Corps Installation East and West websites as of July-August 2011.

Navy Operational Support Centers (NOSCS): We searched a sample of 20 of the 73 standalone NOSCs as of July-August 2011 on the Commander, Navy Reserve Forces Command private website. Seven of the 20 were selected because the previous (January 2011) phone calls made to these NOSCs were not properly handled; the remaining 13 were randomly selected.

Marine Corps Reserve: We searched a sample of 25 of 111 standalone Marine Corps Reserve Units as of July-August 2011 on the www.marines.mil Web site. Seventeen of the 25 were selected because the previous (January 2011) phone calls made to these Units were not properly handled; the remaining 8 were randomly selected.

To determine whether initial responses to phone calls made to those numbers were timely and appropriate, on 6 August 2011, we made 147 test phone calls to sexual assault hotline, after-hours, and victim advocate phone numbers covering 116 of the DON installations listed above (some installations had the same phone number, others had multiple numbers). See Enclosure (2) for a list of activities contacted and/or visited.

We made the calls to determine if:

- The phone number worked;
- Someone answered the phone;

⁵The Commander, Navy Installations Command is a public Web site and does not require a Common Access Card or password for access.

- The person answering the phone could refer the caller to the victim advocate or sexual assault response coordinator; and
- The person answering could preserve the restricted reporting option required by the Department of Defense.

Because of the limited scope of this audit, we did not review internal controls or conduct a fraud risk assessment.

Within the limited parameters explained above, we conducted this performance audit in accordance with Generally Accepted Government Auditing Standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our finding and conclusions based on our audit objectives.

Federal Managers' Financial Integrity Act

The Federal Managers' Financial Integrity Act of 1982, as codified in Title 31, United States Code, requires each Federal agency head to annually certify the effectiveness of the agency's internal and accounting system controls. In our opinion, the conditions noted in this report may warrant reporting in the Auditor General's annual Federal Managers' Financial Integrity Act memorandum identifying management control weaknesses to the Secretary of the Navy.

Enclosure (2):

Activities Contacted and/or Visited

Department of the Navy

Office of the Under Secretary of the Navy, Washington, DC
Office of the Assistant Secretary of the Navy, Manpower and Reserve Affairs,
Washington, DC
Department of the Navy, Sexual Assault Prevention and Response Office,
Washington, DC

Navy

Chief of Naval Operations N13, N135, Washington, DC
Chief of Navy Reserve, Washington, DC
Commander, Navy Installations Command, Washington, DC

Marine Corps

Office of the Deputy Commandant of the Marine Corps, Manpower and Reserve Affairs,
Quantico, VA
Office of the Commander, Marine Forces Reserve, New Orleans, LA

Navy Installations

Naval Support Activity Annapolis, MD
Naval Air Station Patuxent River, MD
Naval Weapons Station Earle, NJ
Naval Weapons Station Yorktown, VA
Cheatham Annex, VA
Naval Air Station Corpus Christi, TX
Naval Air Station Meridian, MS
Naval Submarine Base Kings Bay, GA
Naval Support Activity Saratoga Springs, NY
Naval Support Activity Bethesda, MD
Naval Support Activity Washington, DC
Joint Base Anacostia-Bolling, Washington, DC
Naval Support Activity South Potomac, VA
Naval Support Facility Dahlgren, VA
Naval Support Facility Indian Head, MD
Naval Station Newport, RI
Naval Submarine Base New London, CT
Naval Support Activity Philadelphia, PA

Naval Shipyard Portsmouth, VA
Naval Support Activity Norfolk, VA
Norfolk Naval Shipyard, Norfolk, VA
Joint Expeditionary Base Little Creek-Fort Story, VA
Naval Support Activity Mechanicsburg, PA
Naval Air Station Oceana, VA
Dam Neck Annex, VA
Naval Support Activity Northwest Annex, VA
Naval Air Station Kingsville, TX
Naval Support Activity, New Orleans, LA
Naval Air Station Joint Reserve Base New Orleans, LA
Naval Construction Battalion Center Gulfport, MS
Naval Air Station Pensacola, FL
Naval Air Station Whiting Field, FL
Naval Support Activity Panama City, FL
Naval Air Station Joint Reserve Base Forth Worth, TX
Naval Air Station Orlando, FL
Naval Station Mayport, FL
Naval Air Station Key West, FL
Naval Weapon Station Charleston, SC
Naval Base Kitsap, WA
Naval Station Everett, WA
Naval Air Station Whidbey Island, WA
Naval Station Great Lakes, IL
Naval Support Activity Mid South, Millington, TN
Naval Air Station Fallon, NV
Naval Air Station Lemoore, CA
Naval Air Station China Lake, CA
Naval Weapons Station Seal Beach, CA
Naval Base Ventura, CA
Naval Base Coronado, CA
Naval Base Point Loma, CA
Naval Base San Diego, CA
Naval Air Facility El Centro, CA
Naval Support Activity Monterey, CA
Naval Air Station Jacksonville, FL

Marine Corps Installations

Marine Corps Air Station New River, NC
Marine Corps Logistics Base Albany, GA
Marine Corps Support Facility Blount Island, FL
Marine Corps Base Camp Pendleton, CA
Marine Corps Air Station Camp Pendleton, CA

Marine Corps Mountain Warfare Training Center Bridgeport, CA
Marine Corps Air Facility Quantico, VA
Marine Corps Recruit Depot Parris Island, SC
Marine Corps Air Station Beaufort, SC
Marine Corps Air Station Cherry Point, NC
Marine Corps Base Camp Lejeune, NC
Henderson Hall, Arlington, VA
Marine Corps Air Station Yuma, AZ
Marine Corps Air Station Miramar, CA
Marine Air Ground Task Force Training Command 29 Palms, CA
Marine Corps Logistics Base Barstow, CA

Navy Operational Support Centers

Tucson, AZ
Pittsburgh, PA
Wilmington, DE
Oklahoma City, OK
Buffalo, NY
Alameda, CA
Sacramento, CA
Amityville, NY
Bessemer, AL
Charlotte, NC
Cincinnati, OH
Decatur, IL
Ebensburg, PA
Eugene/Springfield, OR
Los Angeles, CA
Madison, WI
Miami, FL
Spokane, WA
Syracuse, NY
Wilmington, NC

Marine Corps Reserve Units

Baton Rouge, LA
Broken Arrow, OK
Chattanooga, TN
Dublin, CA
North Versailles, PA
Orlando, FL
Pico Rivera, CA
Plainville, CT

Providence, RI
Richmond, VA
Tallahassee, FL
Wahpeton, ND
Bessemer, AL
Phoenix, AZ
Eugene/Springfield, OR
San Bruno, CA
Augusta, GA
Indianapolis, IN
Baltimore, MD
Rochester, NY
Houston, TX
Pasadena, CA
Milwaukee, WI
Ebensburg, PA
Tucson, AZ

Enclosure (3):

Briefing on “Test of DON Sexual Assault-Related Phone Numbers Results”*



**AUDGEN Meeting with the
Under Secretary of the Navy**

**Test of DON Sexual Assault-Related
Phone Numbers**

[REDACTED]
Auditor General of the Navy
17 Aug 2011

FOIA (b)(6)

* Some minor refinements were made to the charts subsequent to the briefing. These refinements did not affect the overall results.



Background & Objective

- Background
 - Under Secretary requested retest
 - Prior tests performed in June 2010 & January 2011
 - Status of select 3 May 11 NAVAUDSVC recommendations
 - All concurred
 - Navy, Marine Corps, & Navy Reserve target completion dates prior to retest
 - Marine Corps Reserve target completion date - 8/31/11
- Objective
 - To verify that DON sexual assault-related phone numbers are advertised on DON installation web sites, and that initial responses to phone calls made to those numbers are timely and appropriate

FOR OFFICIAL USE ONLY

ENCLOSURE (3): BRIEFING ON "TEST OF DON SEXUAL ASSAULT-RELATED PHONE NUMBERS RESULTS"



Customers & Stakeholders

- [REDACTED] ASN (M&RA)
 - [REDACTED] DASN (MPP)
 - [REDACTED] DASN (RA)
- [REDACTED] DON SAPRO Director
 - [REDACTED] DON SAPRO Deputy Director
- VADM [REDACTED] CNP*
 - RDML [REDACTED] OPNAV N13
- VADM [REDACTED] CNR
 - RADM [REDACTED] CNRFC
- LtGen [REDACTED] DCMC (M&RA)
 - [REDACTED] Major General, USMC, Ret., Director, Personal and Family Readiness Division, M&RA
- LtGen [REDACTED] Commander Marine Forces Reserve
 - [REDACTED] Executive Director, Marine Forces Reserve
- [REDACTED] CNIC Executive Director
 - [REDACTED] Director Fleet & Family Readiness

FOIA (b)(6)

* Now VCND



Criteria

- DoD Directive 6495.01, October 2005, Sexual Assault Prevention and Response (SAPR) Program
- DoD Instruction 6495.02, November 2008, Sexual Assault Prevention and Response Program Procedures
- OPNAVINST 1752.1B, December, 2006, Sexual Assault Victim Intervention (SAVI) Program
- SECNAVINST 1752.4a, December 2005, Sexual Assault Prevention and Response
- SECNAVINST 5430.108, June 2010, Department of the Navy Sexual Assault Prevention and Response Office
- CNIC INST 1752.2, June 2011, Monthly Sexual Assault Prevention and Response Validation Procedures*
- MCO 1752.5A, February 2008, Sexual Assault Prevention and Response (SAPR) Program

* Issued in response to NAVAUDSVC report recommendation



Locating Sexual Assault Related Phone Numbers

- Searched installation websites for sexual assault hotlines, after-hours, and Victim Advocate numbers
 - Navy Installation – All 63 Installations
 - Navy Reserve NOSCs – Sample of 20 of 73 stand alone NOSCs
 - Marine Corps Installations – All 17 Installations
 - Marine Corps Reserve – Sample of 25 of 111 stand alone Marine Corps Reserve Units

Installations	May 2010			December 2010			July 2011		
	Searched	Found	% Found	Searched	Found	% Found	Searched	Found	% Found
Navy	65	36	55%	65	41	63%	63	62	98%
NO SC	16	16	100%	31	31	100%	20	20	100%
Marine Corps	16	12	75%	16	14	88%	17	16	94%
MARFORRES	-	-	-	25	25	100%	25	25	100%

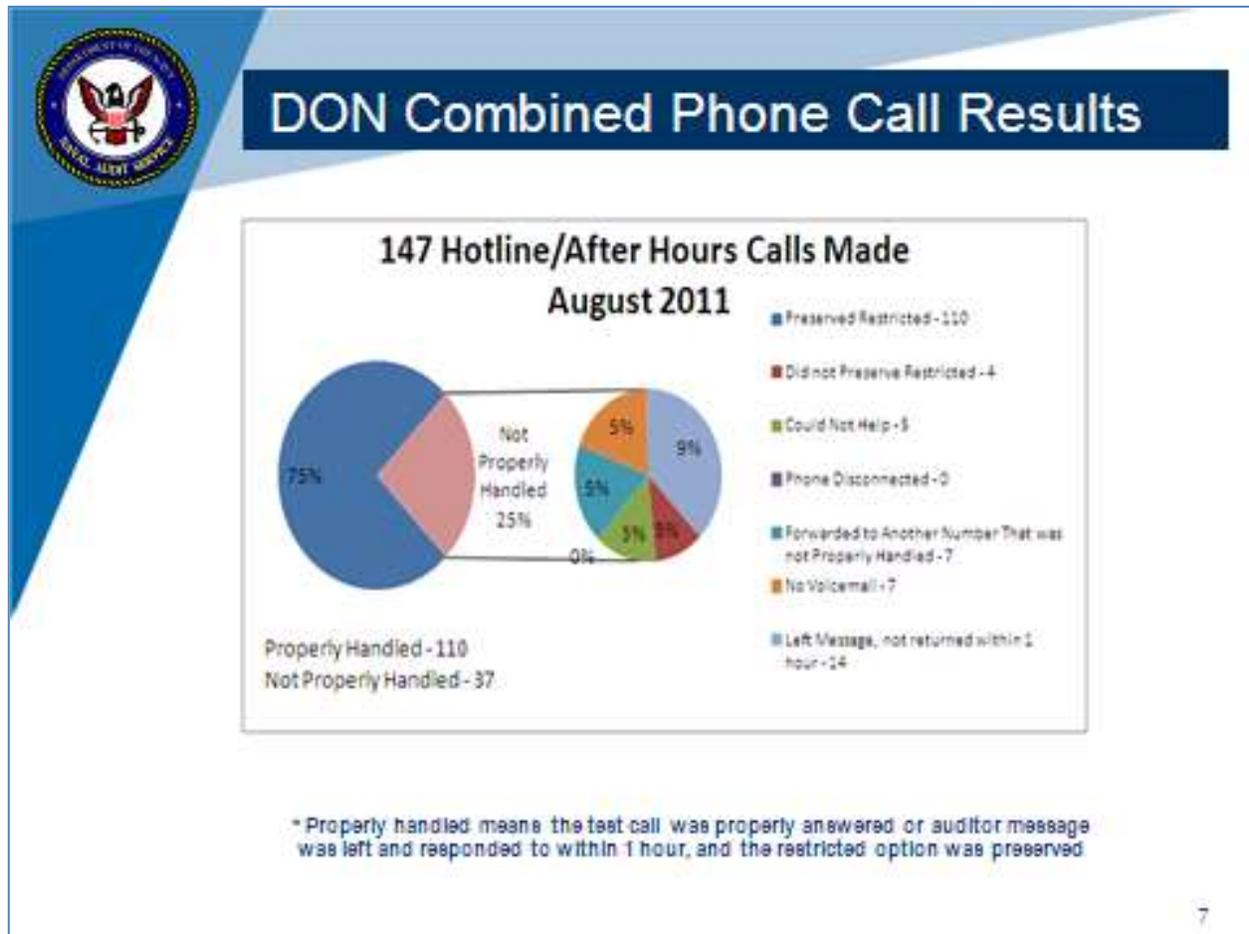


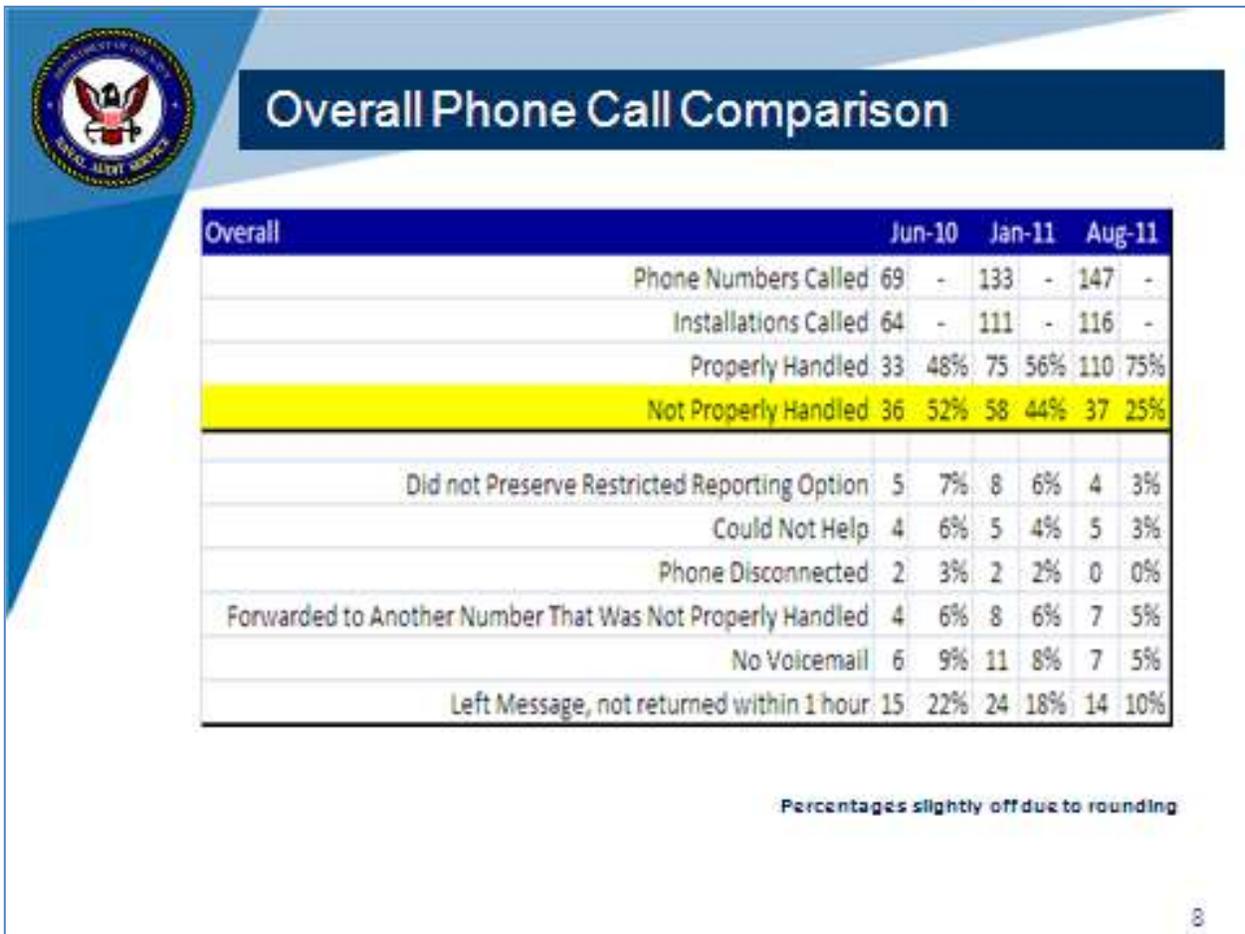
6 Aug 11 Phone Call Test

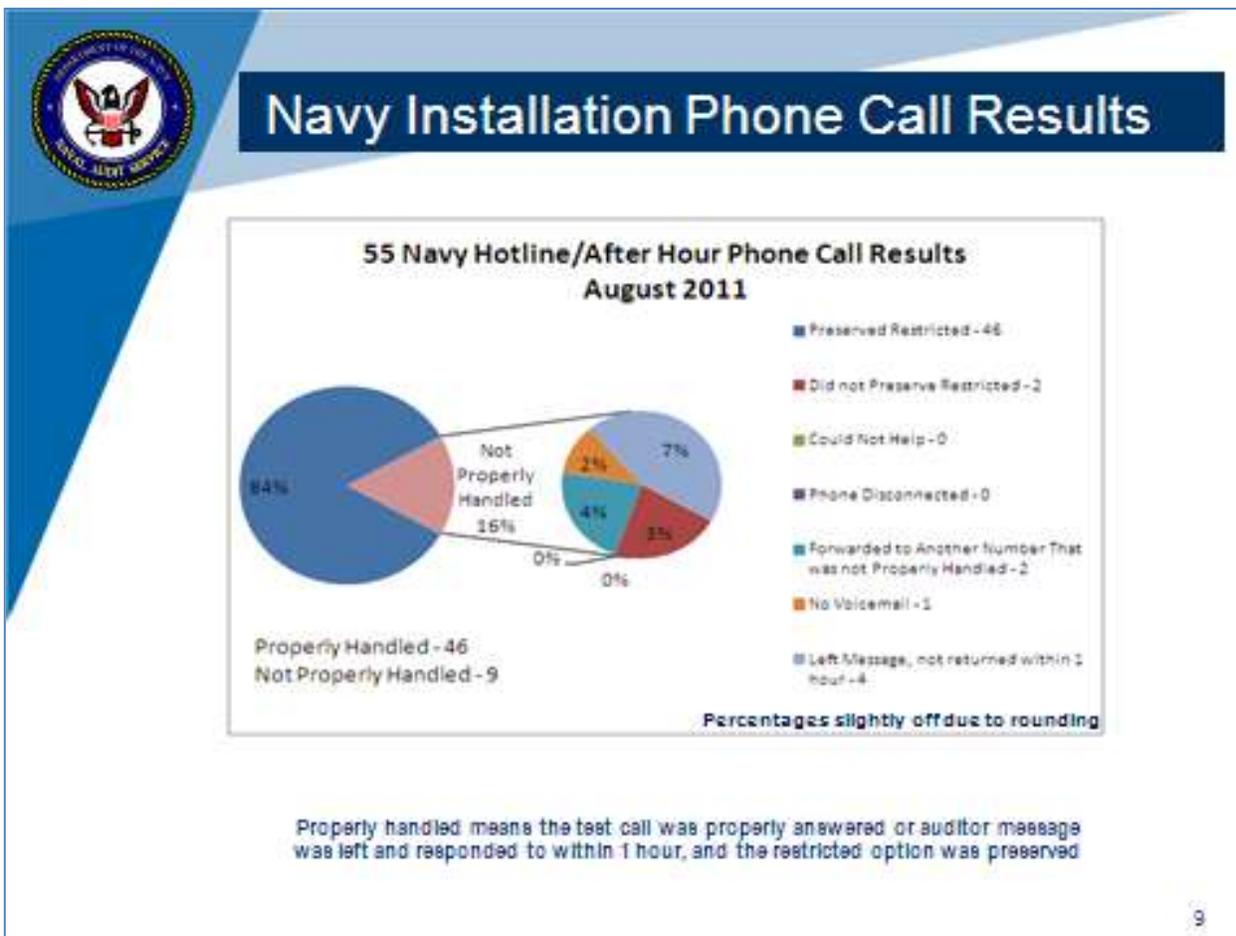
- Installations Called - 116
 - Navy – 55 of 63
 - Stand Alone Navy Operational Support Centers (NOSC) – 20 of 73
 - Marine Corps – 16 of 17
 - Marine Corps Reserve Stand Alone Units – 25 of 111
- Phone Numbers Called – 147
 - Navy Hotline/After Hours/Victim Advocate numbers (VA) – 55*
 - NOSC After Hours/VA numbers – 28
 - Marine Corps Hotline/After Hours/VA numbers - 36
 - Marine Corps Reserve local numbers or provided by MARFORRES Wide Crisis Hotline – 28
- Calls made to determine if
 - Phone number worked
 - Phone number answered
 - Person answering could refer the caller to the Victim Advocate or Sexual Assault Response Coordinator
 - Person answering could preserve DOD required restricted reporting option**

* Fifty four phone numbers were found; however, one phone number provided two additional phone numbers, one properly handled and one not properly handled.

**Restricted reporting – Allows service members to report they have been a victim of sexual assault to specific officials on a confidential basis.





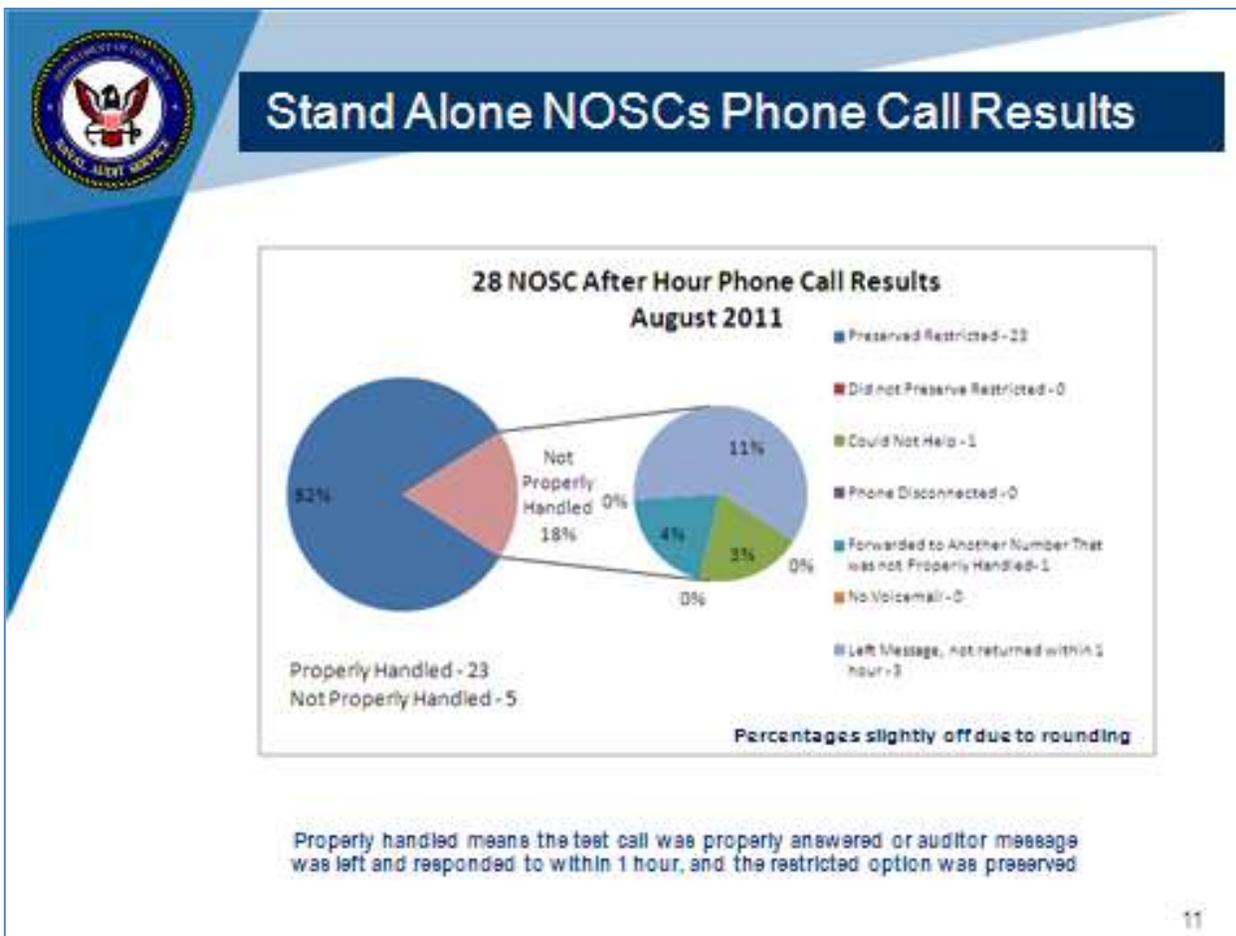




Navy Installation Phone Call Comparison

Navy	Jun-10	Jan-11	Aug-11
Phone Numbers Called	32	46	55
Installations Called	36	41	55
Properly Handled	19 (59%)	25 (54%)	46 (84%)
Not Properly Handled	13 (41%)	21 (46%)	9 (16%)
Did not Preserve Restricted Reporting Option	1 (3%)	5 (11%)	2 (4%)
Could Not Help	0 (0%)	1 (2%)	0 (0%)
Phone Disconnected	1 (3%)	0 (0%)	0 (0%)
Forwarded to Another Number That Was Not Properly Handled	3 (9%)	4 (9%)	2 (4%)
No Voicemail	3 (9%)	4 (9%)	1 (2%)
Left Message, not returned within 1 hour	5 (16%)	7 (15%)	4 (7%)

Percentages slightly off due to rounding

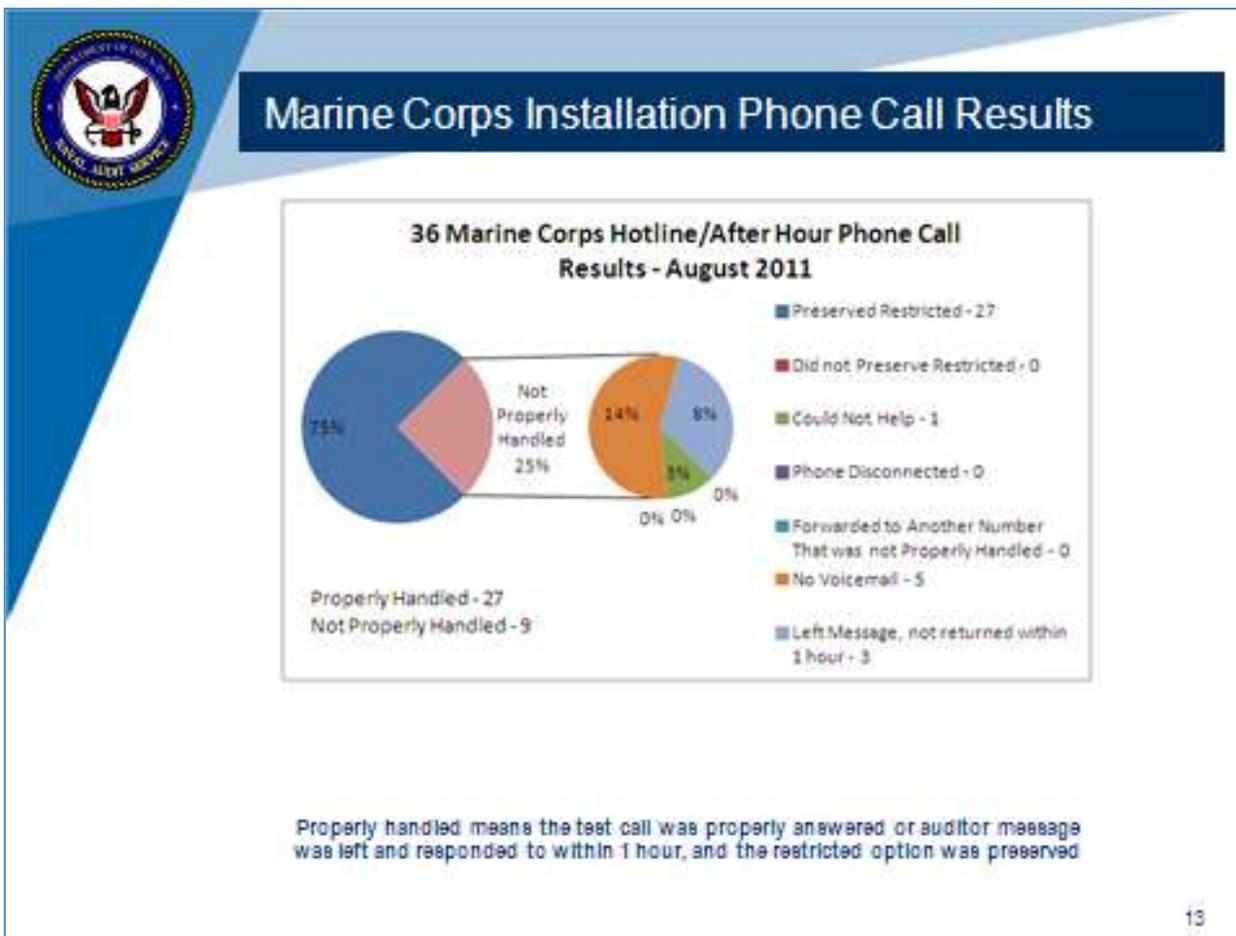




Stand Alone NOSC's Comparison

NOSC's	Jun-10	Jan-11	Aug-11
Phone Numbers Called	17	31	28
Installations Called	16	31	20
Properly Handled	6 35%	24 77%	23 82%
Not Properly Handled	11 65%	7 23%	5 18%
Did not Preserve Restricted Reporting Option	3 18%	2 6%	0 0%
Could Not Help	2 12%	2 6%	1 4%
Phone Disconnected	1 6%	1 3%	0 0%
Forwarded to Another Number That Was Not Properly Handled	1 6%	0 0%	1 4%
No Voicemail	2 12%	1 3%	0 0%
Left Message, not returned within 1 hour	2 12%	1 3%	3 11%

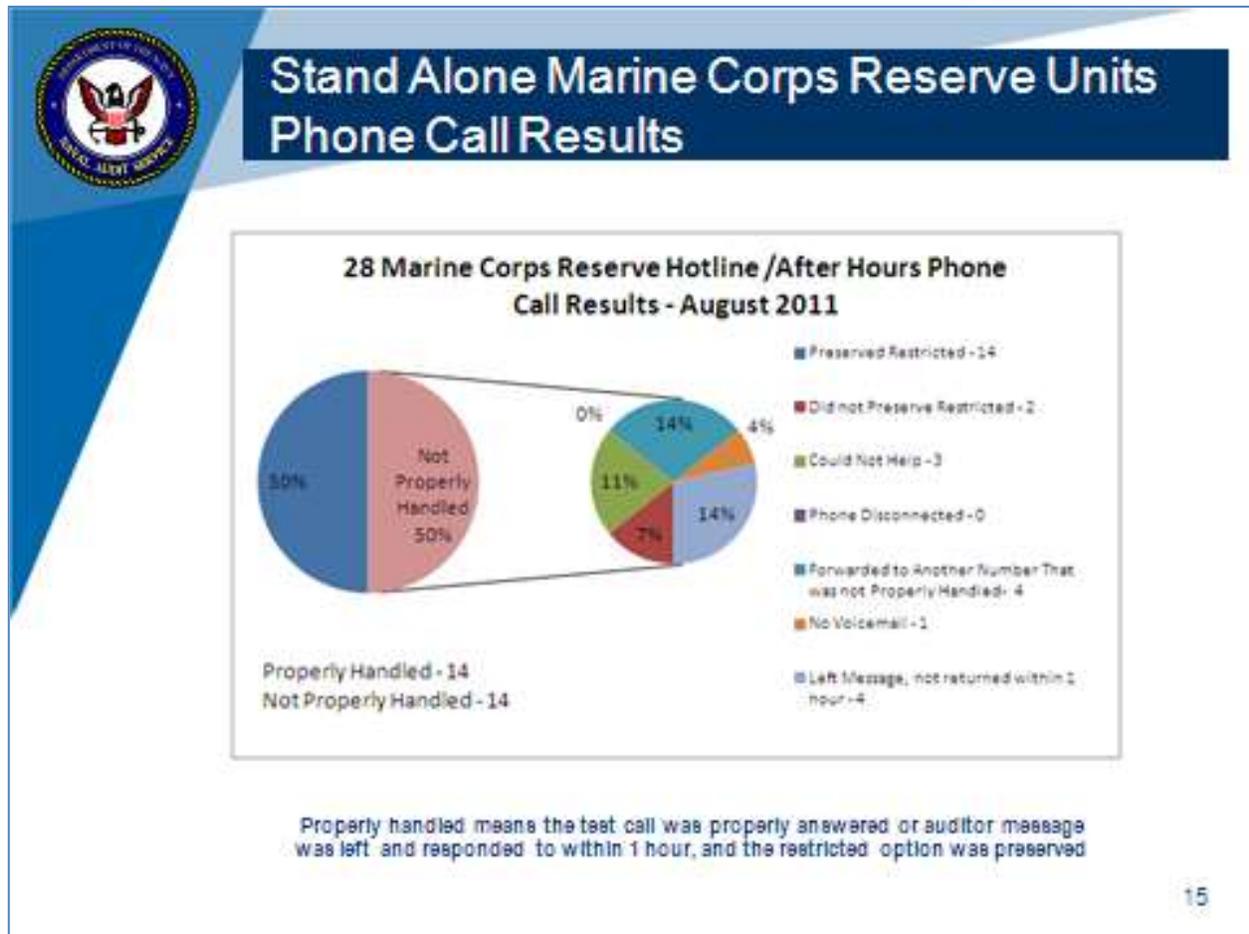
Percentages slightly off due to rounding





Marine Corps Installation Phone Call Comparison

Marine Corps	Jun-10	Jan-11	Aug-11
Phone Numbers Called	20	25	36
Installations Called	12	14	16
Properly Handled	8 (40%)	18 (72%)	27 (75%)
Not Properly Handled	12 (60%)	7 (28%)	9 (25%)
Did not Preserve Restricted Reporting Option	1 (5%)	0 (0%)	0 (0%)
Could Not Help	2 (10%)	0 (0%)	1 (3%)
Phone Disconnected	0 (0%)	0 (0%)	0 (0%)
Forwarded to Another Number That Was Not Properly Handled	0 (0%)	1 (4%)	0 (0%)
No Voicemail	1 (5%)	1 (4%)	5 (14%)
Left Message, not returned within 1 hour	8 (40%)	5 (20%)	3 (8%)





Stand Alone Marine Corps Reserve Units Phone Call Comparison

Marine Corps Reserve Units	Jun-10	Jan-11	Aug-11
Phone Numbers Called	-	31	28
Installations Called	-	25	25
Properly Handled	-	8 26%	14 50%
Not Properly Handled	-	23 74%	14 50%
Did not Preserve Restricted Reporting Option	-	1 3%	2 7%
Could Not Help	-	2 6%	3 11%
Phone Disconnected	-	1 3%	0 0%
Forwarded to Another Number That Was Not Properly Handled	-	3 10%	4 14%
No Voicemail	-	5 16%	1 4%
Left Message, not returned within 1 hour	-	11 35%	4 14%

Percentages slightly off due to rounding

Enclosure (4):

Naval Audit Service Report N2011-0031 "Responses to Phone Calls Made to Department of the Navy Sexual Assault-Related Phone Numbers" dated 3 May 2011

— **FOR OFFICIAL USE ONLY** —


Naval Audit Service


Audit Report


**Responses to Phone Calls
Made to Department of the Navy
Sexual Assault-Related Phone Numbers**

This report contains information exempt from release under the Freedom of Information Act. Exemption (b)(5) applies.

*Do not release outside the Department of the Navy
or post on non-NAVAUDSVG Web sites
without prior approval of the Auditor General of the Navy.*

**N2011-0031
3 May 2011**

— **FOR OFFICIAL USE ONLY** —

**The remainder of report N2011-0031
has been removed to reduce file size
for this report.**

~~FOR OFFICIAL USE ONLY~~

Use this page as

BACK COVER

for printed copies

of this document

~~FOR OFFICIAL USE ONLY~~