

## Religious Ministry Metrics ISO Mass Casualty, 16 SEP 2013

Coordinating efforts day 1& 2: CAPT Clore with NDW ROC, CAPT Poole with CNIC CAT, (b) (6) with Pentagon CAT

**Three staging efforts were established where chaplains provided care and support:**

1. **National's Stadium, LOT B:** 4 chaplains and 1 RP were present: (b) (6) and (b) (6) and (b) (6) (Chief of Chaplains' Office), (b) (6) and (b) (6) (Joint Force Headquarters, NCR). As it turned out, the unintended consequence of 6 death notifications were made by the FBI with Chaplain Malana and Chaplain Dance present to provide care and support of the bereaved. It is believed that worried and concerned families arrived here because of media information about personnel arriving at this location on buses.
2. **JBAB Emergency Family Assistance Center (EFAC):** ICT with NDW N9, EFAC was established at Enterprise Hall/with the Gym as the accepting locations for people who could possibly be more seriously affected by shooting event. 4 chaplains assisted with greeting those traumatized and providing care, afternoon through late evening.
3. **The Washington Navy Yard (WNY), Building 22—The Gym:**
  - 12 chaplains were dispatched to the Washington Navy Yard with the first arriving at about 0800 for the purpose of making assist visits with law enforcement, primarily the FBI, for death notifications. This was coordinated by Chaplain Clore with N1 and the Casualty and Funeral Honors Manager, requesting a chaplain for each notification.
  - 4 death notifications were made: 3 by NDW Chaplains, (b) (6), (b) (6), and (b) (6); 1 by Chief of Chaplains' Office, (b) (6).
  - The reason the other 8 chaplains were not dispatched for the death notifications was because 6 of them were at the National's Stadium and because 2 death notifications were made at the hospital to NOK. The others present and ready to go were: (b) (6), (b) (6), (b) (6), and (b) (6). CAPT Lea, CAPT Muehler, CAPT Parisi, RADM Tidd. RADM dispatched the four chaplains who left for notifications with law enforcement teams and sent the rest home when it was determined that they were not needed.
  - The last chaplain to report mission complete was at 0020, 17 SEP 2013.

### 17 SEP 2013

1. CACO visits to civilian federal employee's families PNOK as directed by SECNAV: Communication of Chaplain Clore in the morning hours with N1 and Casualty Office determined that 7 CACOs would be dispatched with Chaplains; and further coordinated with NAVSEA CACO liaison, (b) (6) to have all CACOs and chaplains launch by 1400 from JBAB Main Chapel Center.
2. Coordination was made with the Chief of Chaplains' Office via (b) (6) and with MCB Quantico via CAPT Gianulis. The following 7 chaplains deployed: CAPT Muehler, (b) (6) and (b) (6) N097), (b) (6) JBAB), (b) (6) CNIC), (b) (6) (MCB Quantico, WWR), (b) (6) MCB Quantico).

**Sustainment Efforts following Mass Casualty of 16 SEP 13 to indefinite future:**

1. Pastoral Counseling
2. Memorial Ceremony presence for care and safety
3. Chaplains followed through with some families and CACOs as time allowed.
4. Deck plate ministry efforts especially the second week forward...
5. Assisted SPRINT with chaplains, especially the second week...
6. Care hotline for counseling established ICW-- NAVSEA, NAVFAC, NSAW and others for ongoing pastoral care, established for 4<sup>th</sup> week, indefinitely...
7. Support for any and all command memorial services that are being planned.

**Statistical Report/METRICS:**

1. 34 Chaplains supported : 28 1<sup>st</sup> wk, 15 2<sup>nd</sup> wk
2. RP support: 3-1<sup>st</sup>, 2-2<sup>nd</sup> wk
3. Death notifications with Chaplains: 4 with law enforcement , 2 were at hospital w/o chaplains
4. Death notifications at Stadium: 6
5. Chaplain CACO Assists: 12
6. Chaplain CACO Assist related counseling: 158
7. Chaplain Requests: 186-1<sup>st</sup> wk, 11-2<sup>nd</sup> wk
8. Buildings visited: 44-1<sup>st</sup> wk (WNY, JBAB,NSAW other), 27-2<sup>nd</sup> week
9. Memorial Services: 4 ( some of our chaplains attended wakes and funerals)
10. Group Counseling sessions: 32 -1<sup>st</sup> wk, 0-2<sup>nd</sup> wk
11. Deck plate: 973-1<sup>st</sup> wk, 2505-2<sup>nd</sup> wk----- Total for two weeks = 3,478

Overall assessment: A combined NCR religious ministry effort supported an extremely effective strategic plan that coordinated with many commands, primarily by the CNIC and NDW Chaplains that was supported strongly by many other commands in the NCR: N097, MCIC, MCBQ, WRNMMC, JFHQ-MDW, USNA, NMCP. MSC. NDW, NSAW, and JBAB Religious Ministry Teams. Our next step is to gather lessons learned for what worked well and what could be improved. There was tremendous cooperation and learning how to respond in the moment as the emergency response situation evolved rapidly in the first day and continued in the first week, compounded by planning a national memorial service. All participants in the combined effort of over 30 chaplains, numerous other leaders and RPs in the religious program community did a superb performance, worthy of emulation of readiness in time of crisis.

VR, Chaplain Clore

Region Chaplain, Naval District Washington