

Guidance for Sailors, Marines, and DON Civilians

Table of Resources:

Resource	Contact Info	Provides
CSID® Credit Monitoring Service	www.csid.com/opm/ U.S. toll free: 844-777-2743 International call collect: 512-327-0700	Assistance with signing up for CSID credit monitoring services for affected individuals.
Cybersecurity Incident Resource Center	https://www.opm.gov/cybersecurity	Offers information regarding the OPM incidents as well as direct individuals to materials, training, and useful information on best practices to secure data, protect against identity theft, and stay safe online.
Defense Security Service (DSS) Toolkit	http://pyi-toolkit.cdse.edu	A repository of role-based resources that serve as a “one-stop shop” for security essentials. DSS currently hosts 11 toolkits covering such topics as Counterintelligence Awareness, Cybersecurity, Information Security, Personnel Security and Physical Security.
Department of Navy FAQ E-mail	DONhrFAQ@navy.mil	Answers to data breach related questions.
Department of the Navy Civilian Employee Assistance Program (DONCEAP)	www.DONCEAP.foh.hhs.gov Toll free: 1-844-DONCEAP (1-844-366-2327) TTY: 1-888-262-7848 International: 001-866-829-0270	Support for financial issues and identity theft for all DON civilians and their families.
Federal Trade Commission (FTC) Complaint Submission	www.ftccomplaintassistant.gov Toll free: 1-877-ID-THEFT (438-4338)	A clearinghouse for complaints by victims of identity theft.
Federal Trade Commission (FTC) Identity Theft Recovery Plan	Downloadable PDF: www.identitytheft.gov	A step by step guide on what to do if your identity information has been stolen.
Free Credit Report Review	www.AnnualCreditReport.com Call: 1-877-322-8228	One free credit report per year from each of the three major crediting bureaus (contact information for credit bureaus can be found on the Federal Trade Commission website: www.ftc.gov).
Guide to Keeping Your Social Media Accounts Secure	www.doncio.navy.mil/ContentView.aspx?id=5950	Safety guidelines and tips to keeping your personal information safe while using social media.
Internal Revenue Service (IRS)	http://www.irs.gov/Help-&-Resources Toll free: 1-800- 908-4490	Guidance on what to do if you suspect the improper use of identification information in connection with tax violations.

Naval Criminal Investigative Service (NCIS)	http://www.ncis.navy.mil/CoreMissions/CI/Pages/default.aspx	NCIS Threat Management STAY SAFE Materials. Counterintelligence & Insider Threat Awareness Materials.
Phishing Reports	NMCS_SPAM@navy.mil	Resource to report phishing attempts.
Social Security Administration	www.socialsecurity.gov/kc/id_resources.htm Toll free: 1-800-269-0271	Guidance on what to do if you suspect your Social Security number is being fraudulently used.
TransUnion® Fraud Alert	www.transunion.com/fraud Call: 1-800-680-7289	Placing fraud alert on your credit file to let creditors know to contact you before opening a new account in your name.
Your Personal Information - Brochure	Your Personal Information - Brochure	Brochure provided to raise awareness and provide guidance for mitigating risks.