

## [Guidance for Sailors, Marines, and DON Civilians](#)

### Table of Resources:

Resource	Contact Info	Provides
CSID® Credit Monitoring Service	<a href="http://www.csid.com/opm/">www.csid.com/opm/</a> U.S. toll free: 844-777-2743 International call collect: 512-327-0700	Assistance with signing up for CSID credit monitoring services for affected individuals.
Department of Navy FAQ E-mail	<a href="mailto:DONhrFAQ@navy.mil">DONhrFAQ@navy.mil</a>	Answers to data breach related questions.
Department of the Navy Civilian Employee Assistance Program (DONCEAP)	<a href="http://www.DONCEAP.foh.hhs.gov">www.DONCEAP.foh.hhs.gov</a> Toll free: 1-844-DONCEAP (1-844-366- 2327) TTY: 1-888-262-7848 International: 001-866-829-0270	Support for financial issues and identity theft for all DON civilians and their families.
Federal Trade Commission (FTC) Complaint Submission	<a href="http://www.ftccomplaintassistant.gov">www.ftccomplaintassistant.gov</a> Toll free: 1-877-ID-THEFT (438-4338)	A clearinghouse for complaints by victims of identity theft.
Federal Trade Commission (FTC) Identity Theft Recovery Plan	Downloadable PDF: <a href="http://www.identitytheft.gov">www.identitytheft.gov</a>	A step by step guide on what to do if your identity information has been stolen.
Free Credit Report Review	<a href="http://www.AnnualCreditReport.com">www.AnnualCreditReport.com</a> Call: 1-877-322-8228	One free credit report per year from each of the three major crediting bureaus (contact information for credit bureaus can be found on the Federal Trade Commission website: <a href="http://www.ftc.gov">www.ftc.gov</a> ).
Guide to Keeping Your Social Media Accounts Secure	<a href="http://www.doncio.navy.mil/ContentView.aspx?id=5950">www.doncio.navy.mil/ContentView.aspx?id=5950</a>	Safety guidelines and tips to keeping your personal information safe while using social media.
Internal Revenue Service (IRS)	<a href="http://www.irs.gov/Help-&amp;-Resources">http://www.irs.gov/Help-&amp;-Resources</a> Toll free: 1-800- 908-4490	Guidance on what to do if you suspect the improper use of identification information in connection with tax violations.
Phishing Reports	<a href="mailto:NMCS_SPAM@navy.mil">NMCS_SPAM@navy.mil</a>	Resource to report phishing attempts.
Social Security Administration	<a href="http://www.socialsecurity.gov/kc/id_resources.htm">www.socialsecurity.gov/kc/id_resources.htm</a> Toll free: 1-800-269-0271	Guidance on what to do if you suspect your Social Security number is being fraudulently used.
TransUnion® Fraud Alert	<a href="http://www.transunion.com/fraud">www.transunion.com/fraud</a> Call: 1-800-680-7289	Placing fraud alert on your credit file to let creditors know to contact you before opening a new account in your name.